



TRISH FLANAGAN

Trish is a Human Resources professional who has extensive experience in career coaching, training design/development/delivery, and job/task analysis. She spent twenty years as Corporate Trainer and Training Manager for a major utility, has managed multiple Career Centers in various industries (finance, call centers and medical), and served as a vital member for a Job Analysis/Competency Modeling Project for a Fortune 100 corporation.

Trish believes in life-long learning and has completed graduate-level course work in Career Counseling, earned the National Career Development Association certification as a Career Development Facilitator Instructor, and served as guest speaker in the UNC-Charlotte Women in Management Program.

Trish currently works as a Career Coach with a wide range of clients in a variety of settings. Trish enjoys getting to know her clients, understanding their career goals and assisting them in developing a plan that supports achieving that goal whether it be finding a fulfilling new job in a familiar field, retirement, or making a successful transition to a new career.

Expertise

- **Career Coaching**
 - r sum  creation and revision, including targeting r sum s for specific jobs
 - interview preparation, training, and mock interviews
 - informational interviewing
 - networking strategies
- **Job Search Support**
- **Instructional Design and Delivery**
- **Job Task Analysis**

Experience

- Managed the Wachovia Career Center for all displaced Wachovia employees in the Winston-Salem area. The Center successfully served more than 600 clients, providing guidance and support through all aspects of their job search.
- Managed the Dunn & Bradstreet Career Center for 50 employees whose positions went overseas. Set up the Center, developed a calendar of speakers, coached employees in r sum  writing, interview preparation, and development of effective job search plans.
- Design and delivery of seminars on Resume Design and Overhaul; Interview Preparation; and Networking Basics. Frequently updating the curriculum to reflect current trends.
- Served as vital team member of a Boeing Aircraft Job Task Analysis Project, analyzing several professional career paths at Boeing.
- Trained 300+ managers from major corporations to conduct behavioral-based interviews.
- Managed a staff of eight for the Duke Power Design Engineering Department for over five years, developing job specific training for a workforce of over 1,000.



TRISH FLANAGAN (continued)

Education

B.A., Furman University

M.Ed., University of Georgia

DDI Master Trainer

NEO Five Factor Model (NEO – FFI), Certified

Leadership Practices Inventory (LPI), Kouzes & Posner, Certified

Myers-Briggs Type Indicator (MBTI) and Strong Interest Inventory, Certified

Career Development Facilitator Instructor (NCDA), Certified

